



12T Group

Service-Disabled Veteran Owned
Full Service Telecommunications and
Technology Service Provider



powered by
AQUABLU
YOUR NETWORK. DESIGNED TO PERFORM.



12T Group

D-U-N-S #: 117567439

Cage Code: 8NAP9

NAICS Codes:

541512 - Computer Systems
Design Services

541513 - Computer Facilities
Management Services

541519 - Other Computer
Related Services

541611 - Administrative
Management and General
Management Consulting
Services

541690 - Other Scientific and
Technical Consulting Services

541990 - All Other
Professional, Scientific,
and Technical Services

Core Services Offered:

- Proactive Monitoring and Maintenance
- Cybersecurity Services
- 24/7 Help Desk and Technical Support
- IT Solutions and Consulting
- Network Optimization and Management
- Cloud Services and Migration
- Technology Integration and Innovation

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CAPABILITY STATEMENT

12T Group is a distinguished Service-Disabled Veteran Owned Small Business (SDVOSB) committed to providing innovative technology solutions and services to federal, state, local, and corporate organizations. With a mission to drive growth and success for our clients, 12T Group has established a strategic partnership with AQUABLU to offer a comprehensive suite of IT, network, cloud, and cybersecurity services. We are more than service providers; we are dedicated partners in your journey towards a brighter tech-enabled future.

CORE COMPETENCIES

Proactive Monitoring and Maintenance

We offer cutting-edge solutions for proactive monitoring and maintenance of your IT infrastructure. Our team leverages advanced tools and techniques to prevent downtime and optimize system performance.

12T Group's proactive approach ensures that potential issues are identified and resolved before they impact your operations, keeping your systems running smoothly.

Cybersecurity Services

We take cybersecurity seriously and understand the critical importance of safeguarding your digital assets. Our services encompass a comprehensive range of cybersecurity solutions, including risk assessment, vulnerability management, and incident response.

Our team of experts is dedicated to fortifying your digital defenses, ensuring compliance with industry standards and regulations, and providing the peace of mind that your data and systems are secure.

24/7 Help Desk and Technical Support

We offer round-the-clock help desk and technical support services to address your IT challenges anytime, day or night. Our responsive team is ready to provide assistance and resolution when you need it most.

12T Group's commitment to customer focus means you can rely on us for immediate, professional, and effective technical support, minimizing disruptions and maximizing productivity.

PAST PERFORMANCE/DIFFERENTIATORS

Healthcare:

Institution - NYC-based hospital system specializing in cancer treatments and recovery.

Challenge - Needed to reduce their monthly telecom contractual spend and consolidate services into a singular point of contact (provider) - create improved efficiency throughout network of facilities. Required core data center and colocation connectivity and diverse connectivity to off-site, regionally located clinical sites, research facilities, and partner practices.

Results - 31.5% cost savings on legacy network and upgraded technology - assumed network operations and maintenance to provide indirect cost savings and efficiency by reallocating critical personnel - modernized and future-proofed client network.

Financial Services:

Institution - Rapidly growing global Canadian based financial services firm with over 86,000 employees and over 250 locations.

Challenge - To standardize technology and provide equal access to business-critical platforms irrespective of branch location or size. Required one single vendor to provide all aspects of design, project management, implementation, and second day support. Incoming vendor had to assure diversity and redundancy from primary vendor and connections.

Results - Restructured contracts, simplified order and approval process coordinated with client's multilayered organization. 75% improvement of service delivery - Provided consistent network operations, and sales experience globally - Improved low latency requirements to support the business - Consolidated and offered routes that previously did not exist - Negotiating on client's behalf realized significant direct and indirect financial and time savings - Simplified billing based on client's regional needs.

Media Company:

Institution - Premier digital music streaming service

Challenge - Reduced time, cost, and management complexity of global telecommunications landscape.

Results - Reduced time and complexity of managing multiple providers by almost 30% due to - Provided superior pricing - Managed global deployments including securing MSA's, invoices, contracts, and vetting engineering design to ensure diversity requirements.